



DASCO
Home Medical Equipment
Our Family Serving Yours

Rental Equipment FAQ

Commonly Rented Equipment

Oxygen machine, tanks, and all related equipment
Nebulizers
Non-Invasive Ventilation

Wheelchairs
CPAP/BiPAP Machines
Suction Machines
Enteral Pumps

Hospital Beds
Patient Lifts
Compressors
Air Mattresses

Q: Why is my equipment a rental?

A: Insurance determines whether or not your equipment will be rented or purchased. In most cases, your equipment will rent monthly until it meets purchase price. DASCO owns the equipment until it is purchased.

Q: How long will my equipment rent?

A: It depends on your insurance company's guidelines. Most items above rent for 10 - 36 months. There are a few items that rent continuously. Your insurance company determines how many months they will rent an item.

Q: Will my rental copay be the same each month?

A: The amount you are billed may vary and is dependent on a few things:

- ✓ If your insurance processes more than one monthly bill at a time, you may be billed for more than one month's copay at a time.
- ✓ Some insurance companies pay a higher rate in the first few months of the rental. If that happens, your monthly copay may decrease over time.
- ✓ If your insurance initially covers your equipment as a rental, then converts it a sale shortly thereafter, your final copay bill may be higher.
- ✓ If your insurance policy includes a deductible, your billed amount may be higher until the deductible has been met. For information about your deductible, please contact your insurance company.
- ✓ Rates vary by insurance. If your insurance changes, it may affect your billed amount and / or the rental status of your equipment. Please contact us at 1-800-892-4044 immediately if your insurance changes.

Q: Do I need to return my equipment if I stop using it?

A: Yes. If you are not sure if your equipment is still renting, please contact us at 1-800-892-4044, so we can verify that information for you. **If you fail to return it and it is renting, you may be charged.**

Q: How do I pay my monthly bill?

A: Due to the reoccurring nature of billing rental equipment, DASCO requires a credit card for automatic payments. DASCO offers a variety of programs to make managing your monthly bills easy and convenient, including an online portal and paperless statements. Visit www.godasco.com for details.